



**TOWN OF ATOKA**  
334 Atoka-Munford Ave.  
Atoka, Tennessee 38004  
(901) 837-5300  
Fax (901) 837-0028

- 1. When will the Waste Pro cans be collected?** Waste Pro will be collecting cans the week of December 26<sup>th</sup>.
- 2. How long will Waste Pro collect the trash and recycle?** We are not expecting there to be any gaps in collection service.
- 3. How will I get a new can?** Republic will deliver the new can to your home.
- 4. When will the new can be delivered?** Republic will be delivering new cans to existing trash customers starting the week of December 19<sup>th</sup>.
- 5. How much is trash going to cost?** Starting Jan. 1, 2023, the rate will be \$21.25. This will be the rate for the next 3 years.
- 6. Will they still recycle?** No.
- 7. Where can I take my recycle?** Recyclables can be taken to the Tipton County Landfill. There is no charge for this service.
- 8. Why did you take recycle away?** The cost of recycle has increased and a lot of it unfortunately ends up in the landfill due to much contamination.
- 9. What is my day for collection?** Republic will be sending out mailers to all of our current trash customers with the day of their collection. There is also a map and street list on the Town's website and at Town Hall.
- 10. What is the time frame for collection?** Collection time will be from 6 am to 7 pm.
- 11. Will the service improve?** We are hopeful that with Republic the service will improve.
- 12. Can I get an additional can? If so, what is the cost?** Yes, you can get an additional can. Jan. 1, 2023, the cost is \$13.40.
- 13. Are the can sizes going to be the same?** Yes, the cans will be the same size as the current can. They will be 96-gallon cans.
- 14. Why did the rate go up?** Every year for the past five (5) years the cost to the Town went up, however the Town never raised the rates to the citizens.
- 15. Will I have both Waste Pro and Republic cans at the same time?** Yes, to ensure that service will not be interrupted, you will have both cans for a week or so.
- 16. I am currently on the handicap list, am I going to be able to get the same with the new company?** Yes, Republic will still be offering the same accommodations.
- 17. I paid my recycle for a year, how will I get my money back since there is no more recycling?** Contact Town Hall at 837-5300 and we will be able to assist you.
- 18. How long is the contract with Republic Services?** The contract is for 3 years with 2 additional optional years if we so choose.